

[What is a Sympodium interactive pen display?](#)

A Sympodium interactive pen display is a presentation tool that connects to your computer and projector. The ID350, ID370 and DT770 can be placed on a table, lectern or desk, flush mounted permanently or placed on an adjustable arm to create an interactive presentation environment. It is ideal for presenting to larger audiences, in smaller settings during group collaboration, or when sharing your desktop with Bridgit conferencing.

You can easily control your computer by touching the ID350 or ID370's interactive screen with the pen tool. Additionally, use your finger or pen tool for the DT770. You can write in digital ink over any computer application and then save all your work to a single file so you can distribute it by e-mail, post it online or save it to a network.

[How does the audience see notes and annotations?](#)

All Sympodium products connect effortlessly to a computer and projector. The image displayed on the screen is simultaneously projected onto a larger screen for the audience to see. Changes you make with your pen tool or finger automatically appear on the projected image.

[Do the Sympodium ID350 and ID370 products come with software?](#)

Yes. SMART Board software is included with all Sympodium products, allowing you to control any computer application, write and edit notes, record data and sound (Windows operating systems only), and write over moving or still video.

Free upgrades are available at smarttech.com/support/software/index.asp.

For more information about SMART Board software, visit software features at smarttech.com/st/en-US/Products/SMART+Boards/Front+Projection/Software.

[How can I save my notes?](#)

Capture all notes in one step, into one file. This file can be e-mailed, posted online or saved as a PDF or image file.

[How can someone view the notes I have made?](#)

There are several ways to share your notes:

If you are using an Ink Aware application you will be able to retrieve all notes saved into your document (PowerPoint, Word, Excel are only a few).

You can save your notes as a PDF or HTML documents. This way your notes can be viewed without having to download additional software.

Direct people to smarttech.com/support/software/index.asp to download their free copy of SMART Board software. With SMART Board software installed, they can view notes that were made with the ID350, ID370 or any other SMART product.

[Can I use any computer with the ID350 and ID370?](#)

Yes. You can use any Windows-based or Macintosh computer as long as it has an available USB connection.

[How does the ID350 and ID370 electromagnetic touch-technology work?](#)

Electromagnetic technology makes the screen interactive. Only the electromagnetic pen tool can provide touch input to the screen, so you can rest your hand on the screen as you write.

[What type of projection system can I use with the ID350 and ID370?](#)

Both the ID350 and ID370 connect to any digital projector. Set the computer's resolution to the screen's native resolution so the image output of the computer is displayed properly on the interactive screen.

If you are connecting the computer to an ID350, set the resolution of the computer to 1024 x 768 pixels (XGA) and set the refresh rate between 45 Hz and 70 Hz. If you are connecting the computer to an ID370, set the resolution of the computer to 1280 x 1024 pixels (SXGA) and set the refresh rate to 75 Hz.

[What are the main differences between the ID350 and ID370?](#)

The main difference between the ID350 and the ID370 is the screen size and the resolution. There are other minor aesthetic differences, but all product features are identical.

[Can I conference with an ID350 or ID370?](#)

Yes, you can hold a meeting with someone across the office or around the world using an ID350 or ID370 interactive pen display with Bridgit conferencing. This solution offers a simple and affordable way to share voice, video and data over the Internet. It's quick, it's easy – it's a complete conferencing solution.

With just an Internet connection, you can write over any application or take control of other participants'

desktops and talk them through any scenario.

[Can I write over video from a VCR or DVD player?](#)

Yes. To write over video, run the VCR or DVD player from the computer (via a video capture card) and play the video through SMART Video Player (included with purchase).

[What are the buttons located on the front of the pen display for?](#)

Exterior buttons are one of the biggest advantages of the ID350 and ID370. They allow you to access tools and functions effortlessly without launching software or crowding the screen with extra toolbars.

The pen-tool buttons, cursor button and eraser button are located at the top of pen display. The function buttons are at the bottom of the panel so the user has quick access to common functions such as the On-Screen Keyboard, Notebook software, Floating Tools tool bar, right mouse button and the Screen Capture.

[Can I integrate the ID350 and ID370 into a room-control system?](#)

Yes. You can use either of these interactive pen displays in a room control system. The DT770 model was designed with room control in mind because it has an automatic toggle that allows users to switch automatically from finger input to pen input, has a 17" high-resolution (SXGA) screen, a designated room-control button that will allow quick and easy access to the room-control graphical user interface (GUI) and is compatible with both AMX and Crestron.

[Is product training available?](#)

Yes. SMART offers a variety of training resources and services to help you get the most from your SMART product. Whether you choose to learn at your own pace with the free materials, through instructor-led sessions or through the reseller who sells you the product, you'll find the tools to suit your needs. Visit SMART's [training center](#).

[Can I connect a USB device to the Sympodium interactive pen display?](#)

Yes. Two USB 2.0 self-powered hubs are on either side of the lower portion of the interactive pen display to which you can connect low or high-speed USB devices.

[How often do I need to change the battery in the pen?](#)

Never. The Sympodium ID350 and ID370 interactive pen displays are battery-free, so you will never have to worry about keeping extra batteries on hand or be stuck without an input device when the

batteries die.

[What is the warranty for Sympodium interactive pen displays?](#)

We offer a limited two-year warranty on all Sympodium products.